

Appendix 4 – Correspondence from Applicant

I understand that the Review application has been made under the Prevention of Crime & Disorder, for the following reasons-

- Handling stolen goods
- Serving to Vulnerable individuals
- No confidence in the current Licensee & DPS

I had a detail conversation with my client regarding the current management and the history of the premises. Furthermore, I can see that there are issues in relation to street drinking in this area and we truly respect your concerns.

My client has run this business for the past 22 years in this area. This is one of the long-standing businesses and this is his livelihood. This business is owned by his wife however he manages the premises with his team.

I'm sure that you will appreciate that running this business in this environment is not an easy task. He refused to serve alcohol to several individuals on daily basis for multiple reasons. Moreover, to be on top of everything he trains his staff on regular basis, and I believe these training records were submitted/shown to your team & the councils' licencing team in the past.

In addition to that, when there are concerns raised by any Responsible Authorities in the past, he never ignored any advice & guidance rather he fully engaged with relevant parties via verbal & written communication. You might have seen some of the letters he wrote to the licensing team in the past.

Regarding the allegation in relation to stolen goods, the matter was brought to my client's attention sometime in May 2024. On the date and the time of the allegation, Mr Jayasuthan wasn't in the premises and therefore he confronted his staff and reviewed the CCTV. He didn't find any evidence for this allegation, and he provided all the CCTV footages to the officers (Police & Council Licensing) at that time. There was no further communication nor any follow-up, so he believed that the matter was closed.

Regarding the incident on the 14th of May 2024, again my client wasn't in the premises at that time. However, when he was notified about this matter, he reviewed the CCTV footages and talked to his staff. As my client explained on his letter dated 21/05/2024, this individual was served in the morning when he wasn't drunk however, we have refused the alcohol when he returns later around 11.30am because he was intoxicated. My client wrote to the council explaining this and there was no follow-up.

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I can see from the application that you don't have confidence with the current licensee & DPS. Therefore, we are happy to transfer the responsibilities to the business owner so she will be taking the responsibilities under Licensing Act 2003.

My client builds this business & his customers in the past 22 years. He will never jeopardise his livelihood by selling few cans of beer to street drinkers. He has taken all the steps to train his staff, He never ignored any of the authorities rather he is always corporative and responsive. Therefore, we are sincerely urging you to reconsider your position also we are more than happy to meet with you to resolve this matter effectively.

DORSET COUNCIL

23 MAY 2024

Digital Mail Room

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Kathryn Miller
Senior Licencing Officer
Dorset Council
Colliton Park
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Dorset
DT1 1UZ.

21/05/24

Dear Sir/Madam,

I am writing in response to the letter dated 15/05/2024 regarding the incident involving [REDACTED]

Upon reviewing the CCTV footage and discussing the matter with my staff, I can confirm that [REDACTED] was not intoxicated when he was served at 10:30 AM, around 11.30Am we have refused to sell him and have request him several time to leave the promises, a female customer purchased two cans of Lynx lager during that time. Subsequently, afterwards both my staff and I refused to sell him alcohol twice on the same day.

[REDACTED] is known for being abusive and aggressive towards both staff and other customers. Consequently, he has been banned from our shop about 2 years ago now. However, he frequently ignores this ban. It becomes extremely difficult for us to get rid of him from the premises.

Regarding this incident, I can assure you that we acted responsibly on that day. I kindly request that you forward a copy of this letter to the Dorset Police for their attention.

Yours sincerel ,



N. Jayasuthan (Jay)